



*Peace of Mind
for Unit Owners*

Performance Guarantee



We believe so strongly that we are accountable for the tasks we do for your Corporation that we guarantee our performance.

- Telephone calls returned same day
- Emergency maintenance actioned same day
- Ordinary maintenance actioned within 5 business days
- Programmed maintenance actioned within 21 days of agreed date
- Minutes of meetings posted to owners within 14 days of the meeting

UnitCare refunds one week's management fee if we fail to deliver on any of the above.

A handwritten signature in blue ink, appearing to be "Gordon Russell", written over a horizontal line.

Gordon Russell
Managing Director

