



# Gutter Clean Procedures

We need your help. Over recent years our clients have identified some key requirements for the gutter clean at their group.

With a view to minimising complaints we ask that you use the following check list when cleaning gutters for UnitCare clients.

- No going on roof unless permission granted by contact person except where there are concrete tiles or a steel roof
- All debris and moss removed from gutters
- Downpipes flushed clean
- Fix small problems (leaks etc) whilst on site
- Quote to fix larger problems
- Storm water sumps cleaned
- Report on any problems with roof
- Waste removed from site unless contact person grants permission to leave in bins or as compost
- Ask any residents with special requests or complaints to call our office on 8364 0022 during business hours

Thanks for your help.

UnitCare Services