



Can mediation solve your dispute?

What is mediation?

Mediation is a process that encourages people who are in conflict to explore options together to reach a mutually acceptable agreement without involving the adversarial legal system.

In many cases mediation can provide a more effective solution than legal action and/or the courts. Mediation provides the following benefits:

- enhances and preserves positive relations between people; and
- avoids the costly and adversarial legal process.

The Community Mediation Service

The Community Mediation Service provides assistance to people living in Adelaide Metropolitan regions and some rural regions.

Our services are free, confidential and unbiased. Assistance is provided in neighbourhood and other disputes.

The Community Mediation Service can assist by:

- providing information about positive and constructive alternatives to the legal system
- discussing the options available to **all** parties in the dispute
- Negotiating with both parties to discuss options to a resolution that will suit everyone
- encouraging people to explore options together to reach a mutually acceptable agreement
- referring to other agencies where appropriate

The Community Mediation Program provides this free service in any of regionally based Offices.

All cases are considered and referrals made where necessary. An interpreter can also be arranged.

Why choose mediation?

- Mediation is a voluntary process. People with a willingness to explore positive options can work together to resolve problems
- Mediation saves on lengthy and costly legal proceedings
- Mediation sessions are confidential, conducted in private, and can be arranged at a time to suit all parties
- Mediators are trained to be impartial and non-judgmental
- Mediation can contribute to the early resolution of problems, which assists in reducing stress and anxiety
- All parties take responsibility for their role and are given the opportunity to resolve their own disputes
- Disputes are settled out of court, and this usually results in friendlier

Disputes mediation is suited to

- Trees
- Fences & Boundaries
- Noise
- Water Drainage
- Landlord & Tenant
- Extended Family Relationships
- Retaining Walls
- Property Damage
- Animals
- Strata Titles
- Clubs & Associations
- Community Groups
- Building Disputes

Community Mediation Services are also available to talk to interested groups and offer training in conflict resolution and communication.

↙ Contact details

ongoing relationships

Like to know more?

Community Mediation Services

Offices:

Southern Justice Community Centre provides legal services from a number of offices and outreaches situated at:

- Warradale
- Flinders University
- Goolwa
- Mount Barker
- Victor Harbour
- Yankalilla

Contact Details

Please call the head office for more information or to make an appointment.

Telephone **(08) 8384 5222**

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Head Office

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